

Important Refugee Contact Information

Phone numbers and web addresses are current as of this printing.

Executive Office of Immigration Review (EOIR) Case(s) Status Line	1-800-898-7180
Systematic Alien Verification for Entitlements (SAVE)	1-202-272-8720
Department of Justice Office of Special Counsel Civil Rights Division, Washington DC	
OSC Worker Hotline	1-800-255-7688
OSC Employer Hotline	1-800-255-8155
Other OSC Questions	1-202-616-5594 1-800-362-2735 (TDD)
OTIP Victims of Trafficking Verification Line Questions Regarding Victims of Trafficking Email: trafficking@acf.hhs.gov	1-866-401-5510
OTIP Child Protection Specialist Questions Regarding Child Victims of Trafficking Email: childtrafficking@acf.hhs.gov	1-202-205-4582
Department of Children and Families Refugee Services Program	1-850-717-4191
David Draper, Program and Policy Supervisor E-mail: David.Draper@myflfamilies.com	1-407-317-7335
Lourdes Leconte, Program and Policy Analyst Email: Lourdes.Leconte@myflfamilies.com	1-786-257-5173

Web Sites

Florida Refugee Services Program	https://www.myflfamilies.com/service-programs/refugee-services/
Office of Refugee Resettlement (ORR)	https://www.acf.hhs.gov/orr
Office of Trafficking in Persons (OTIP)	https://www.acf.hhs.gov/otip
U.S. Citizenship and Immigration Services (USCIS)	https://www.uscis.gov/