

Who are Refugee Services' eligible clients?

Refugees Individuals fleeing persecution who received refugee status prior to arriving in the U.S.

Asylees Individuals fleeing persecution granted asylum once in the United States.

Cuban and Haitian Entrants Nationals of Cuba or Haiti who have been granted a parole, applied for asylum or are in removal proceedings.

Certified Victims of Human Trafficking

What Benefits May Be Available To Help With Food, Rent or Expenses?

The Department of Children and Families takes applications for the following benefits:

Temporary Assistance for Needy Families (TANF)

- ◆ **Refugee Cash Assistance (RCA)**
- ◆ **Food Stamps (SNAP)**
- ◆ **Medicaid or Refugee Medical Assistance (RMA)**

WHERE CAN I APPLY FOR BENEFITS?

You can apply on-line at: <http://www.myflorida.com/accessflorida> The application is available in English, Spanish or Haitian Creole. You can apply at many local community partners. For information call:

(850) 300-4323

Refugee Health Assessment

Refugees need to get a health assessment within 90 days of arrival in the U.S. To receive this **FREE** health service, please contact the Department of Health Refugee Health Assessment Program at:

1350 NW 14th Street Miami FL 33125

to schedule your appointment call

(305) 643-7300

The Department of Children and Families complies with state and federal nondiscrimination laws and policies that prohibit discrimination based on age, color, disability, national origin, race, religion, or sex. It is unlawful to retaliate against individuals or groups on the basis of their participation in a complaint of discrimination or on the basis of their opposition to discriminatory practices.

Other Services Available for Newly Arrived Refugees:

Immigration Documentation Services

The Refugee Services providers listed below can help you apply for work authorization and assist you with the following immigration matters:

- ◆ If you are a **Cuban or Haitian Entrant**, you must apply for an Employment Authorization Document (EAD) before you can work.
- ◆ If you are a **Refugee, Asylee** or received a **Parole**, you should apply for permanent residency (a green card) after you have been in the U.S. for one year.
- ◆ If you are a **national of Cuba or Haiti in removal proceedings or have a notice to appear**, you may be able to apply for a parole.

Catholic Charities Legal Services

Court Plaza Building 28 West Flagler Street 2nd Floor
Miami, Florida 33130
Tel: (305) 373-1073

Church World Service Inc..

1924 NW 84th Avenue, Miami, FL 33126
Tel: (305) 774-6770

St. Thomas University Human Rights Institute

2650 SW 27th Avenue, Suite 304
Miami, FL 33133
Tel: (866) 491-6737

Employment Services

Finding a job is one of the most important steps you can take to establish yourself and your family in the United States. Refugee Services' community partners are there to help you find a job. The organizations listed here can help you write a resume, fill out applications and arrange interviews with employers who are hiring.

Other Services Available for Newly Arrived Refugees:

Comprehensive Refugee Services (CRS)

Are essential to the promotion of refugee/entrant families' self-sufficiency, effective resettlement, and successful integration into the local community. Services provided through this program include information and referral services, orientation services, community education, and tiered case management.

Comprehensive Refugee Services' & RS Employment Providers

Youth Co-Op, Inc. Lead CRS Agency

5040 NW 7 Street, Suite 300, Miami, FL 33126
Tel: (305) 643-6730

5450 West 16 Avenue Hialeah, FL 33016
Tel: (305) 822-7761

8485 Bird Road, 2nd Floor Miami, FL 33155
Tel: (786) 615-7104

18901 SW 106 Avenue, Suite 218, FL 33157
Tel: (305) 964-4900

28951 S. Dixie Highway, Homestead, FL 33033
Tel: (305) 242-5373 / (786)404-6515

Adults Mankind Organization, Inc. (AMO)

1405 SW 107 Avenue, Suite 217-C/206, Miami, FL 33165
Tel: (305) 551-0090

12326 Quail Roost Drive Miami, FL 33177
Tel: (305) 251-6575

Arbor E&T, LLC d/b/a EQUUS Workforce Solutions

240 East 1st Ave., Suite 212 Hialeah, FL 33010
(305) 420-4978

Lutheran Services of Florida

8532 SW 8 Street, Suite 270 Miami, FL 33144
Tel: (305) 567-2511

4228 West 16th Avenue, 2nd Floor, Hialeah, FL 33012
Tel: (305) 559-1177

Child Care Services

Free or reduced-cost child care services are available for some families for a limited time while they work, look for work, take English language or vocational classes.

Ask your CRS Service Providers.

The Florida Department of Children and Families, Refugee Services Program, is funded solely with grants from the U.S. Department of Health and Human Services, Office of Refugee Resettlement.

Learning English and Job Training

English classes are available during the day and evening so you can learn while you are working. Refugee Services also offers short-term vocational training to assist refugees get a first job or a better job. In most cases, you can go to training for free as long as the program leads to a job within a year.

Where to go for English and Vocational Training?

SAVES PROGRAM - Miami Dade County Public Schools

American Adult Education (305) 557-3770 Ext. 2234
18350 NW 67 Ave, Hialeah, FL 33015

Hialeah Miami Lakes Adult Ctr. * (305) 823-1330 Ext. 2295
7977 W 12th Ave, Hialeah, FL 33014

Hialeah Adult Education Center* (305) 822-1500 Ext. 2112
251 East 47 Street, Hialeah, FL 33013

Lindsey Hopkins Tech. College (305) 324-6070 Ext. 8723
750 NW 20th Street, Miami, FL 33127

Miami Beach Adult Education (305) 531-0451 Ext. 2411
1424 Drexel Ave, Miami Beach, FL 33139

Coral Park Adult Ed Center* (305) 226-6565 Ext. 2266
8865 SW 16 Street, Miami, FL 33165

Miami Senior Adult Ed. Center (305) 649-9800 Ext. 2238
2450 SW 1st Street, Miami, FL 33135

Miami Springs Adult Ed. Center * (305) 698-5012 Ext. 2189
751 Dove Ave, Miami Springs, FL 33166

Miami Sunset Adult Ed. Center (305) 385-4255 Ext. 2380
13125 SW 72th Street, Miami, FL 33183

North Miami Adult Ed. Center (305) 981-6774 Ext. 2199
13110 NE 8th Ave, North Miami, FL 33161

Robert Morgan Educational Ctr. * (305) 253-9920 Ext. 2316
18180 SW 122nd Ave, Miami, FL 33177

South Dade Technical College (305) 248-5723 Ext. 2116
109 NE 8th Street, Homestead, FL 33030

Southwest Adult Ed. Center (305) 274-0181 Ext. 2385
8855 SW 50 Terrace, Miami, FL 33155

The English Center (305) 445-7731 Ext. 2080
3501 SW 28th St, Miami, FL 33133

*GED Spanish Program for 16 to 18 years old available at these sites.

REVEST PROGRAM - Miami Dade College

Miami Dade College Wolfson Campus (305) 237-7056
300 NE 2nd Ave, BLG 2, Room 2104-7, Miami, FL 33132

Hialeah Outreach Center (305) 237-5922
3680 West 16 Ave, Hialeah, FL 33012

Miami Dade College Kendall Campus (305) 237-5921
11011 SW 104 St. Room 5233/5234, Miami, FL 33176

Miami Dade College West Campus (305) 237-8921
3800 NW 115 Ave, Room 1327/28, Miami, FL 33178

* Registering for Vocational program may require English level 3

Refugee Services Youth Program

Programs such as tutoring, support & academic enrichment services may be available for eligible youths through the following provider:

Youth Co-Op Inc. (305) 643-6730
5040 NW 7 St, Rm 300 Miami, FL 33126 www.ycoop.org

Other Important Phone Numbers

Social Security Administration
(800) 772-1213/ TTY 1-800-325-0778 www.ssa.gov

Department of Motor Vehicles
(850) 617-2000 www.flhsmv.gov

Jackson Health System <https://jacksonhealth.org>
(305) 585-6000

Miami-Dade County WIC & Nutrition Program
(786)336-1300 <http://miamidade.floridahealth.gov>

Miami-Dade County Homeless Trust
(877) 994-4357 www.homelesstrust.org

Mental Health & Substance Abuse SFBHN
(888) 248-3111 www.sfbhn.org

Florida Abuse Hotline
(800) 962-2873

Refugee Services Community Liaison:
(786) 257-5173

WELCOME TO FLORIDA

Information For Newly Arrived Refugees

Refugee Services is a federally funded program administered by the Florida Department of Children and Families designed to help refugees become employed and successfully resettled.

Through our community partners, DCF Refugee Services provides benefits and services to eligible clients, including Cash Assistance, Medical Assistance and Food Stamps, as well as Employment Assistance, Adult Education, Legal, Child Care, and Youth services.



Ron DeSantis, Governor
Shevaun Harris, Secretary, DCF
Patti Grogan, Director,
Refugee Services Program

<http://www.dcf.state.fl.us/refugee/>

